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The Yes Factor: Get What You Want. Say What You Mean. A foolproof twenty-one-day plan for accomplishing every goal using the power of persuasion and body language. One word is the key to the job, a guarantee of a second date, and so much more.  
The Yes Factor: Get What You Want, Say What You - The Yes Factor: Get What You Want, Say YES. Communication expert Tonya Reiman is a master at reading people-and she shares her powerful secrets in The Yes Factor